$$Total\ Excessive\ Delay_s$$

$$= AVO$$

$$\times \sum_{d=1}^{TD} \left\{ \sum_{h=1}^{TH} \left[\sum_{b=1}^{TB} \left(Excessive\ Delay_{s,b,h,d} \right.\right.\right.$$

$$\left.\left.\left. \times \left(\frac{hourly\ volume}{4} \right)_{s,h,d} \right)_b \right]_h \right\}_d$$